



The following steps are simple and easy to do. They are also very beneficial to the overall appearance and durability of your fine Humble Nature products. Please ensure that these guidelines are properly followed and done in due time.

### HANDLING AND STORAGE

Treat the doors as you would do with fine furniture. Any damage incurred during handling is not considered a factory defect.

Always handle doors with clean gloves and equipment to prevent dirt and oil from penetrating the door surface. Avoid touching doors with bare hands, as they may leave stains.

When moving doors, lift and carry each door with at least two people. Do not drag or slide doors against each other, as this can cause scratches and chipping along the edges.

Store doors in a dry, well-ventilated area within an enclosed building that has a properly functioning ventilation system. Do not deliver doors to the project site until concrete floors, foundations, plaster, or drywall work is complete and fully dry. Doors should never be stored outside, exposed to the elements.

Avoid exposing doors to extreme heat, dryness, or humidity. The relative humidity in the door storage area, during installation, and in regular use should be between 25% and 55%. The temperature should not exceed 25 degrees Celsius, 90 degrees Fahrenheit. Deviating from these humidity and temperature ranges can lead to significant damage, such as panel cracking and veneer peeling.

If doors need to be stored for an extended period (more than one week), they should be sealed (all six sides and hardware cutouts) with a non-water-based sealer or primer to prevent excessive moisture penetration or drying.

Store doors flat on a level surface in a dry and ventilated area. Place doors on a piece of plywood or cardboard to protect the bottom surface. Cover the doors to keep them clean while allowing air circulation.

Do not lean doors against walls or expose them to direct sunlight.

Certain wood species, such as walnut are more sensitive to light and require additional protection from sunlight and UV rays.

## INSTALLATION

To ensure proper installation, it is important to acclimate all doors to the prevailing relative humidity of the area before hanging them.

In environments with high humidity and excessive moisture, it is necessary to allow sufficient clearance for potential door or frame swelling.

When fitting non-rated doors, it's important to note that trimming the door to meet size requirements may alter its overall appearance. If slight trimming is necessary, we recommend trimming the bottom (avoid trimming the top) by no more than 1 inch, the sides can't be cut.

## CARE AND MAINTENANCE

Cleaning:

Regularly dust the surface of the door using a soft, lint-free cloth or a feather duster.

For stubborn dirt or stains, use water. Apply the water to a soft cloth and gently wipe the affected area. Avoid excessive rubbing or scrubbing.

Avoid using abrasive cleaners, solvents, or harsh chemicals as they can damage the veneer finish.

Avoid moisture and direct sunlight. Veneer doors should be protected from excessive moisture and direct sunlight, as these can cause warping, fading, or discoloration.

Wipe up any spills or water splashes immediately to prevent moisture absorption.

Ensure proper ventilation in areas with high humidity, such as bathrooms or kitchens, to minimize the risk of veneer damage.

Prevent Scratches and Impact:

Avoid dragging or sliding objects across the surface of the door, as this can cause scratches or damage to the veneer.

Use door stoppers or door holders to prevent the door from hitting walls or furniture when opened forcefully.

Take care when moving furniture or other heavy objects near the door to avoid accidental impact.

Avoid Excessive Heat:

Do not place heat-emitting objects, such as hot pans or appliances, directly on the door surface. Use heat-resistant mats or trivets to protect the veneer.

Keep the door away from heat sources like radiators or heating vents, as prolonged exposure to heat can damage the veneer.

#### Regular Inspections:

Periodically inspect the door for any signs of damage, such as cracks, chips, or peeling veneer. If any issues are found, contact a professional for repair or refinishing.

Check the door hinges, handles, and hardware regularly to ensure they are functioning properly. Tighten loose screws if needed.

#### Refinishing or Repair:

If the veneer gets damaged or starts to show signs of wear over time, consult a professional for refinishing or repair options. They can assess the extent of the damage and recommend the appropriate solution.

Please keep in mind that no amount of precautions can totally protect you from harm. As such, the guidelines should not be construed as safety guarantees, and Humble Nature and affiliated cannot be held responsible for any potential strains, injuries, discomfort, or prejudice.

Remember, proper care and maintenance will help preserve the beauty and longevity of your veneer interior door. If you have any questions, please contact the Humble Nature team.